



Report 18.517

30/10/2018

File: CCAB-20-613

Confirmed public minutes of the Sustainable Transport Committee meeting held on Tuesday, 30 October 2018, in the Council Chamber, Greater Wellington Regional Council, Level 2, 15 Walter Street, Te Aro, Wellington at 9:34am

Present

Councillors Donaldson (Chair), Blakeley, Brash (from 9:42am), Gaylor (from 9:47am), Kedgley, Laban, Lamason, McKinnon, Ogden (from 9:42am), Ponter, Staples, and Swain.

Marama Tuuta.

Public Business

1 Apologies

Moved

(Cr Lamason/ Cr Blakeley)

That the Committee accepts the apology for absence from Councillor Laidlaw.

The motion was **CARRIED**.

2 Declarations of conflict of interest

There were no declarations of conflict of interest.

3 Public Participation

Karen Fifield, Chief Executive, Wellington Zoo, spoke to item 6 on the agenda, *Implementation of new Wellington bus network - October update*.

Michael Gibson spoke to item 6 on the agenda, *Implementation of new Wellington bus network - October update*.

Mike Mellor spoke to item 6 on the agenda, *Implementation of new Wellington bus network - October update*.

Deborah Holyoake presented a petition in support of reinstating a direct service from Mornington/Vogeltown to and from the CBD.

Kara Lipski spoke to item 6 on the agenda, *Implementation of new Wellington bus network - October update*.

Noted: Crs Brash, Gaylor and Ogden arrived at the meeting during Public Participation.

4 Confirmation of the minutes of 19 September 2018

Moved (Cr Blakeley/ Cr McKinnon)

That the Committee confirms the public minutes of the meeting of 19 September 2018, Report 18.429.

The motion was **CARRIED**.

5 Action items from previous Sustainable Transport Committee meetings

Report 18.427 File ref: CCAB-20-560

Moved (Cr Blakeley/ Cr Brash)

That the Committee:

- 1. Receives the report.*
- 2. Notes the content of the report.*

The motion was **CARRIED**.

6 Implementation of new Wellington bus network - October update

Greg Campbell, Chief Executive, spoke to the report.

Report 18.457 File ref: CCAB-20-606

Moved (Cr Ponter/ Cr Kedgley)

That the Committee:

- 1. Receives the report.*
- 2. Notes the content of the report.*

2(i) Notes:

- a. Patronage continues to remain steady*
- b. Progressive improvements in the timeliness of services*

- c. A high percentage of bus services are being delivered - higher now than under the previous bus network*
 - d. The use of the correct size buses has significantly improved capacity on core routes, noticeably the Route Numbers 2, 3, 22, and 36*
 - e. Complaints have dropped close to business as usual levels*
 - f. That in some instances there is a long lead-in time between when a route change is agreed by Council and when it can be delivered by an operator*
 - g. The service enhancement package, agreed as part of the GWRC Long Term Plan, to be progressively introduced in coming months, including service adjustments and additions being made on 11 November 2018.*
- 3. Endorses the actions taken or underway as outlined in the report including in particular:*
- a. The establishment of a team of Customer Experience Leads to provide in-depth insight to customer journey experiences*
 - b. The deployment of banker services to address the capacity issues*
 - i. Officers are continuing to monitor the network for capacity issues and timeliness and apply measures as appropriate*
 - ii. Officers have identified potential solutions to further improve timekeeping of connecting routes, improve information about connections, and remove duplication of services.*
 - c. The refinement of school services introduced on 14 October*
 - d. The proposed publishing of performance metrics on the Metlink website*
 - e. The implementation of the commercial performance regime with performance targets*
 - f. The research into transfers and the identification of potential actions to improve the experience of customers*
 - g. The service changes and enhancements planned for November 2018 and February 2019*
 - h. The improvements and on-going work on the performance of the Real Time Information System*
 - i. The progress with hub construction*
 - j. The request to Wellington City Council to work with GWRC on bus priority measures.*

4. *Notes the advice of officers proposing no extension to Route 23e to service the Zoo.*
 - a. *Requests the Chief Executive to provide more detailed information to the next Sustainable Transport Committee meeting on:*
 - i. *The use of the Number 10 and 23 services under the previous network, to access the Zoo and the Newtown Flats*
 - ii. *The cost/benefit and responsibilities of running a van-type shuttle service to and from the Zoo.*
 - b. *Invites the Chief Executive to identify ways by which visitors to the Wellington Region, including those travelling to the Zoo, can gain benefits of Snapper discounts (including free transfers) without the cost of having to invest in a Snapper Card*
 - c. *Requests the Chief Executive to provide clear signage at hub locations and key stops on journeying to the Zoo, Weta Caves, Mt Victoria and other notable regional tourist destinations.*
5. *Notes officers' advice not to split the Route Number 2 at Miramar and to focus on improving connections for customers.*
 - a. *Requests the Chief Executive to report back to the next Sustainable Transport Committee meeting with the pros and cons, and costs of splitting Route Number 2 at Miramar versus extending the Route Number 18 service to the Kilbirnie hub, including likely service consequences for communities in Miramar/Miramar North and Seatoun/Broadway, and any implications for the Route Number 18E service.*
6. *Notes officers' advice not to provide additional services for Vogeltown and Morningson but to continue to monitor on-going bus services' performance in this area.*
 - a. *Notes that a key issue in relation to the Route Number 23 service to and from Morningson/Vogeltown is the failure of the connection at Hutchinson Road to guarantee timed connections with available capacity*
 - b. *Requests the Chief Executive to report to the next Sustainable Transport Committee meeting with an assessment of the loadings on the former Route Number 21 and a detailed analysis of performance of connection at the Hutchinson Road stop.*
7. *Agrees not to merge Routes 12, 20 and 21.*
8. *Agrees not to merge Routes 20 and 21*
9. *Agrees to further develop a proposal for merging Routes 12 and 14 and to consult with affected communities.*

10. *Agrees to consider route and service option changes for Churton Park as part of the post-implementation review to commence in the first quarter of 2019, including the feasibility of looping the off-peak Route Number 60 service via the Churton Park shops.*

Voting on the motion was taken in parts. Motions 1 and 2 were put to the vote and were **CARRIED**. Motion 2(i) was put to the vote and was **CARRIED**. Motion 3 was put to the vote and was **CARRIED**. Motion 4(a) was put to the vote and was **CARRIED**. Motion 4(b) was put to the motion and was **CARRIED**. Motion 4(c) was put to the vote and was **CARRIED**. Motion 5 was put to the vote and was **CARRIED**. Motion 6 was put to the vote and was **CARRIED**. Motions 7 to 10 were put to the vote and were **CARRIED**.

Noted: Councillor Lamason requested that her vote against motion 4(b) be recorded.

The meeting was adjourned at 11:07am and reconvened at 11:21am, during discussion of item 6.

7 **Ticketing arrangement for Accessible Concession**

Paul Kos, Manager, Public Transport Planning, spoke to the report.

Report 18.458

File ref: CCAB-20-606

Moved

(Cr Brash/ Cr Blakeley)

That the Committee:

1. *Receives the report.*
2. *Notes the content of the report.*
3. *Agrees to implement the proposed approach to make existing single-trip child cash tickets available for customers entitled to the Accessible Concession on rail and ferry services.*
4. *Notes that the proposed approach is consistent with the current fares policy and no changes are required to the current fares package and fares schedule.*
5. *Authorises officers to communicate the changes to the accessibility service providers, Transdev and East by West Ferries for implementation.*
6. *Notes that the fares information on Metlink website and the Metlink Conditions of Travel will be updated to reflect the change.*

The motion was **CARRIED**.

8 **Christmas day travel**

Paul Kos, Manager, Public Transport Planning, spoke to the report.

Report 18.503

File ref: CCAB-20-604

Moved

(Cr Lamason/ Cr Staples)

That the Committee:

1. *Receives the report.*
2. *Notes the content of the report.*
3. *Agrees to provide free travel on Christmas day on Metlink bus and rail services.*
4. *Notes that the expected cost of providing free travel on Christmas day is within the Chief Executive's delegation and can be met from existing public transport budgets.*
5. *Notes that the proposed approach will ensure a more consistent customer experience across the public transport network in accordance with Policy 1(c) of the Regional Public Transport Plan.*
6. *Notes that officers will communicate the Committee's decision to Metlink bus and rail operators and to Snapper for implementation.*
7. *Notes that the fares information on the Metlink website will be updated to reflect the Committee's decision, along with any service disruptions affecting the scope of services available on Christmas day.*

The motion was **CARRIED**.

9 **General Managers' report to the Sustainable Transport Committee meeting on 30 October 2018**

Report 18.454

File ref: CCAB-20-565

Moved

(Cr McKinnon/ Cr Staples)

That the Committee:

1. *Receives the report.*
2. *Notes the content of the report.*
3. *Endorses the actions taken by officers for matters set out in this report.*

The motion was **CARRIED**.

Noted: The Committee requested officers report to the first Sustainable Transport Committee meeting in 2019 in relation to progress of an organisational policy for promotional bus wrapping.

Noted: The Committee requested officers report to the Sustainable Transport Committee on the future of commuter requirements from the Levin, Otaki and Palmerston North areas.

10 Exclusion of the public

Report 18.505

File ref: CCAB-20-605

Moved

(Cr Swain/ Cr Blakeley)

That the Committee:

Excludes the public from the following part of the proceedings of this meeting, namely, the Future fleet options.

The general subject of each matter to be considered while the public is excluded, the reasons for passing this resolution in relation to each matter and the specific grounds under section 48(1) of the Local Government Official Information and Meetings Act 1987 (the Act) for the passing of this resolution are as follows:

<i>General subject of each matter to be considered:</i>	<i>Reason for passing this resolution in relation to each matter</i>	<i>Ground under section 48(1) for the passing of this resolution</i>
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<i>Future fleet options</i>	<i>The information contained in this report sets out the future fleet requirements for the Wellington Region's Public Transport Network. Having this part of the meeting open to the public would disadvantage Greater Wellington Regional Council (GWRC) in its negotiations with other parties as it would reveal GWRC's negotiation strategy. GWRC has not been able to identify a public interest favouring disclosure if this particular information in public proceedings of the meeting that would override this prejudice.</i>	<i>That the public conduct of the whole or the relevant part of the proceedings of the meeting would be likely to result in the disclosure of information for which good reason for withholding would exist under section 7(2)(i) of the Act (i.e. to carry out negotiations without prejudice).</i>
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This resolution is made in reliance on section 48(1) of the Local Government Official Information and Meetings Act 1987 and the particular interest or interests protected by section 6 or section 7 of that Act which would be prejudiced by the holding of the whole or the relevant part of the proceedings of the meeting in public are as specified above.

The motion was **CARRIED**.

The public part of the meeting closed at 12:47pm.

B Donaldson
(Chair)

Date: