

28 March 2023

File Ref: OIAPR-1274023063-755



## Request for information 2023-038

I refer to your request for information dated 28 February 2023, which was received by Greater Wellington Regional Council (Greater Wellington) on 28 February 2023. You have requested the following:

"I would like a breakdown of mileage covered by buses operated by GWRC/Metlink and its contractors, specifically with regard to the proportion of kilometres travelled in revenue service vs for other purposes.

*Ideally, this would include:* 

- \* Approximately 10 years of data, in yearly or monthly increments
- \* Separated by operator, including bus companies no longer operating GWRC routes.
- \* Total fleet km travelled
- \* Fleet km travelled in revenue service
- \* Fleet km travelled in repositioning for revenue service; e.g. travelling from a base to the start of a route or vice versa, or from the end of one route to the start of another while not in service
- \* Fleet km travelled for charter service
- \* Fleet km travelled for rail replacement service
- \* Fleet km travelled for operational reasons outside the above, such as repositioning between bases, or for overhaul/maintenance.

If the data or subsets is available but in other formats (e.g. separated by individual bus chassis, or on an hourly rather than km basis, I would prefer the original data where practical.

If some of this information is only held by the operators, I would appreciate you requesting it from them."

## **Greater Wellington's response follows:**

**Attachment 1** sets out the data we hold for annual timetabled kilometres for bus services from 2013-2023. This includes all the data we have in total fleet kilometres travelled in revenue service.

Information from 2013-2018 (July) was provided to us prior to our current Public Transport Operating Model (PTOM) contracts. This information has been calculated annually and split by contracted and commercial routes. This information was owned and reported by the operators at the time. We have no means of checking the accuracy of this information or how they chose to measure.

**Attachment 2** sets out monthly reported data from July 2018 onwards, post-PTOM. This data is fleet kilometres travelled in revenue service but does not include the kilometres travelled for services that were deemed to have only partly run.

The information in attachment 2 has been split by operator from March 2022. However, our reporting system does not have the capacity to split the information by operator for any earlier date.

Rail replacements are not included in Attachment 2.

We do not hold data for:

- "Fleet km travelled in repositioning for revenue service, e.g., travelling from a base to the start of a route or vice versa, or from the end of one route to the start of another while not in service."
- "Fleet km travelled for charter service."
- "Fleet km travelled for operational reasons outside the above, such as repositioning between bases, or for overhaul/maintenance."

As such we refuse this part of your request under section 17(g) of the Local Government Official Information and Meetings Act 1987 (the Act) on the basis that this information is not held by Greater Wellington Regional Council or any other local authority, department or Minister of the Crown or organisation.

**Attachment 3** includes fleet kilometres travelled for rail replacement services for the 2019 – 2022 financial year. This data was used for our carbon emissions reporting.

We do not hold Rail Replacement data for the years prior to 2019. As such we are refuse this part of your request under section 17(g) of the Act on the basis that this information is not held by Greater Wellington Regional Council or any other local authority, department or Minister of the Crown or organisation.

Although Metlink does not hold all the information you have requested, we are happy to have an officer contact you if you require more of an in-depth explanation to your request.

If you have any concerns with the decision(s) referred to in this letter, you have the right to request an investigation and review by the Ombudsman under section 27(3) of the Act.

Please note that it is our policy to proactively release our responses to official information requests where possible. Our response to your request will be published shortly on Greater Wellington's website with your personal information removed.

Nāku iti noa, nā

Samantha Gain Kaiwhakahaere Matua Waka-ā-atea | General Manager Metlink