

28 April 2023

To: daran.ponter@gw.govt.nz

Cc: nigel.corry@gw.govt.nz; samantha.gain@gw.govt.nz; siva.sivapakkiam@kiwirail.co.nz

Hi Daran

The temporary speed restriction issues were brought to my attention yesterday and I have tried to phone you regarding this today. Siva Sivapakkiam has been in contact with Samantha Gain today, including issuing the attached letter, but I wanted to pass on my apologies to you and an assurance that we are doing all we can to retrieve the situation.

This situation has not happened before and we are working to minimise the disruption for Wellingtonians. There are some clear process issues here which myself, Siva and our teams will be correcting to avoid a repeat. I want to give you an assurance to that effect – this has been the highest priority for Siva since the matter was escalated.

I know you have been a strident supporter for rail in your region, and our KiwiRail team appreciates the continued advocacy you have provided to support investment into the network and for your metropolitan services.

Please give me a call if you'd like to discuss the matter directly – 0275550660.

Kind regards

A handwritten signature in blue ink, appearing to read "Peter Reidy", with a horizontal line underneath.

Peter Reidy
Chief Executive

