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Metlink Public Transport

Greater Wellington Regional Council's public transport network, Metlink, connects the wider Wellington region, including Wellington City, Hutt Valley, Porirua, Kāpiti Coast and the Wairarapa.

There are more than 37 million journeys a year on the Metlink bus, rail and harbour ferry transport network. We have five rail lines, 90 public bus routes, more than 80 school bus services and a harbour ferry service.

We work with our transport operators to deliver a connected, integrated network with more people using public transport. Every day we have thousands of people travelling with Metlink (across rail, bus, ferry and total mobility services) and every one of those journeys matters to us.

Passengers, ratepayers and road users all help fund these services through fares, rates and a subsidy from the NZ Transport Agency Waka Kotahi. We are also responsible for developing and maintaining public transport infrastructure including railway stations, train maintenance depot, bus and ferry shelters, signs, and Park & Ride facilities. We are focused on becoming a smarter, cleaner region by encouraging more people to travel by bus, train and ferry, especially at peak times.

Our Metlink Public Transport group of activities contributes towards the following Community Outcomes:

Connected communities

People can get to the places they want to go to by using an accessible and efficient network

Thriving environment

With decarbonisation of our network we are creating a more sustainable and low carbon region

Resilient future

People can move around the region on a public transport network that is future proofed

Activities of the Metlink public transport group

Public Transport Commercial, Strategy and Investments

Strategy and planning – we develop plans and solutions for future improvements to public transport that deliver to the unique needs of our communities and align with, support and contribute to the rollout of regional and national approaches and public transport policy.

Reviews and consultation – we consult on significant policy reviews (including the Wellington Regional Public Transport Plan) to understand the needs and expectations of the community, both in terms of service delivery and funding.

Procurement of public transport services – we manage the procurement of bus, rail and harbour ferry contract services, Total Mobility services, technology services and project resources to provide public transport services within the Wellington region.

Public Transport Service Design and Delivery

Bus, rail and harbour ferry services – we continue to manage the contracts and provide oversight of public transport network to ensure fit-for-purpose public transport services within the Wellington region.

Total Mobility Services – we continue to offer subsidised transport services for members of the community with accessibility challenges where they cannot use public transport.

Network planning and reviews – we design, plan, and review our network services and timetables to ensure our customers receive the service they need.

Public Transport Assets and Infrastructure Management

Asset and Infrastructure management – we ensure that all assets and infrastructure, including data and transport technology systems, is planned, delivered, and managed to ensure the service is delivered to the right standard, for the right cost at the right time. We also work to improve the accessibility and quality standard of a variety of assets.

Project Management – we use well-established project management techniques to deliver timely and cost effective improvements to our network operations and infrastructure